

# Monmouthshire

## Single Integrated Plan (2013-17)



### Outcome 6: People Feel Safe

*“We want people in Monmouthshire to feel safe in our towns and in our countryside and to be safe as they travel around the county”*

In order to achieve this we will:

- Work with communities to reduce their fear of crime
- Improve confidence with communities to report hate crimes
- Develop safer road systems and educate drivers
- Continue to support CSAT's in our four local towns to provide a local response to community safety issues
- Break the cycle of crime and anti-social behaviour amongst young people

#### Measure of Success

- Number of reported crimes in Monmouthshire
- Total crime per 1,000 population
- Number of Anti-Social Behaviour incidents
- Number of violence against the person crimes

	Description of Project / Programme	Action	Person Responsible	How Much / How Often	How Well
A	<p><b>Community Cohesion</b>  Monmouthshire PREVENT and Hate Crime forum have been established to enable partners to share concerns, identify priorities, develop local initiatives and share good practise</p>	<p>Facilitate the meetings of the Monmouthshire Hate Crime and PREVENT Forum.</p> <p>Promote the referral systems for Hate Crime and Prevent</p> <p>Manage the Hate Crime and PREVENT referrals</p> <p>Support a national 3rd party reporting model with Victim Support</p>	<p>Mike Davies (Gwent Police) / Shereen Williams</p>	<p>4x Forum meetings a year</p> <p>Case handling group and Channel Panel to meet on a case by case basis outside the forum meetings</p> <p>Promote awareness of the reporting model through partners</p>	<p>No. of priorities and actions identified  Annual feedback from partners  Feedback from victims supported via Hate Crime case handling group  Feedback from Channel Panel  No. of referrals directly reported to Victim Support</p> <p>1) Quarterly meetings held  2) No MARAC/Channel Referrals received in 2014/15  3) Reporting system updated and new 3<sup>rd</sup> party Reporting Centre promoted</p>
		<p>Share intelligence with multi-agency partners on community tensions and develop solutions through a task and finish group</p>	<p>Shereen Williams</p>	<p>Annual briefing of the Counter Terrorism Local Profile for key officers</p> <p>Quarterly briefings to partners in relation to community tensions</p>	<p>No of CTLP briefings  CTLP briefing delivered by WECTU</p> <p>No of Community Tension briefings  Additional briefing held for Elected Members in relation to Afghan Relocation Programme</p>
		<p>Deliver Prevent briefings to key partners/ communities/ institutions in Monmouthshire e.g. schools, governors, youth organisations.</p>	<p>Shereen Williams</p>	<p>4x briefings delivered a year</p>	<p>Done as part of WRAP / CTLP briefing – could look at removing this as this would be covered by the other two outcomes</p>
		<p>Deliver WRAP training</p> <p>Deliver Hate Crime training</p>	<p>Shereen Williams</p>	<p>Deliver WRAP (Workshop to Raise Awareness of Prevent) to a minimum of 2 partner organisations per quarter</p> <p>Deliver 2 Hate Crime training sessions per year</p>	<p>3 WRAP sessions delivered</p> <p>1 Hate Crime training session held</p>
		<p>Increase awareness of Modern Slavery</p>	<p>Shereen Williams</p>	<p>4x awareness sessions to be delivered</p>	<p>No trainers in MCC during 2014/15</p>

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		including promoting the National Referral Mechanism			<p>to deliver the programme</p> <p>New trainers recruited in Q4 to begin training delivery in 2015/16</p>
B	<p><b>YOS</b> Monmouthshire &amp; Torfaen Youth Offending Service is a statutory multi-agency service established by the Crime and Disorder Act 1998 with the principle aim of preventing offending by children and young people.</p> <p>The Youth Offending Service brings together the skills and expertise of:</p> <ul style="list-style-type: none"> <li>- Social Workers</li> <li>- Probation Officers</li> <li>- Police Officers</li> <li>- Health</li> <li>- Education</li> </ul>	Deliver briefing sessions to partner agencies to ensure that all relevant professionals are appropriately referring those identified to be at risk of offending to the Youth Offending Service (Prevention & Intervention Project)	Jacalyn Richards / YOS	6x annual briefing sessions	<p>No. of attendees at briefing sessions</p> <p>No. of referrals to the Prevention Service</p> <p>No. of referrals accepted by the Prevention Service</p>
		Work with children and young people to prevent them from entering the Youth Justice System	Jacalyn Richards / YOS		<p>No. of referrals to the Prevention Service (as above)</p> <p>No. of young people receiving a Restorative Justice Disposal</p> <p>No. of First Time Entrants and % change when compared with previous year: 14 – 30% decrease on previous year</p>
		Work with children and young people who offend / engage in anti-social behaviour and their victims to repair some of the harm caused by youth crime	Jacalyn Richards / YOS		<p>No. of young people with a closed Youth Conditional Caution: 16</p> <p>No. who go on to re-offend (after 3, 6, 9 and 12 months):</p> <p>6x with 12 months elapsed since start of intervention with no further offending</p> <p>4x first re-offence within 3 months</p> <p>1x first re-offence within 12 months</p> <p>NOTE: Insufficient time has elapsed for the other interventions (12 month data will be available March</p>

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					<p>2016)</p> <p>No. of young people with a closed Community Order: 17</p> <p>No. who go on to re-offend (after 3, 6, 9 and 12 months):  10x with first offence within 3 months since start of intervention (1 dismissed in court)  1x with 12 months elapsed since start of intervention with no further offending  1x with first offence within 9 months since start of intervention  NOTE: Insufficient time has passed for the other interventions (12 month data will be available April 2016)</p> <p>No. of young people with a closed custodial sentence: Nil</p> <p>No. who go on to re-offend (after 3, 6, 9 and 12 months): Nil</p>
C	<p><b>Road Safety</b>  1. Cycle Proficiency Training (Off-Road Training)</p> <p>Target: Year 5/6 Pupils  Aim: To provide children with the requisite riding skills in preparation for independent travel. To instruct pupils in the Highway Code especially in relation to cyclists</p>	<p>Teachers or volunteers are trained by RSO to deliver the training</p> <p>Cyclists are assessed on their practical skills and their knowledge of the Highway Code</p>	CD (Road Safety Officer)	<p>Each child has 8 hours training</p> <p>31 eligible schools</p>	<p>15 Schools participated</p> <p>342 children trained</p> <p>380 children passed the practical and theory tests</p>

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	2. Mega Drive Pre-Driver Awareness Programme	Deliver awareness sessions with Key Stage 4 Pupils in hazards of driving	CD & Partners	Sessions delivered 3 days per year Capacity of 144 pupils per year Number of pupils attended	Evaluation forms indicate an increased awareness of driving behaviour / attitude over a sample of ~130 students
	3. Young Drivers – Pass Plus Cymru Provides additional training (including motorway driving) post-test. PPC is an enhanced version of Pass Plus. Its modules cover defensive driving, hazard awareness, concentration, speed, drugs & drink driving, safe attitudes and behaviour	Deliver workshops to post-post YP on driving hazards  Driving instructors deliver practical driving sessions to YP	CP & Partners	6 workshops are delivered each year after which the participants are given advanced training with a driving instructor  Number of new drivers attended training Number of new drivers who undertake practical sessions	40 new drivers attended workshops and evaluation forms indicate that all would recommend the course to others
	4. Nurseries / Playgroups Infant children are visited to deliver a road safety programme	Deliver sessions on: - Safe places - People who help - Holding hands - In-car safety - Safe places to play	Under Sevens Organiser (North Monmouthshire)  (Vacant post in South)	Organisations are visited once a term with appropriate resources and themes	1 Visit / Term Playgroups – 212 Nurseries – 770 Reception – 1160 Year 1 – 1059 Year 2 – 1001
	5. Kerbcraft Pedestrian training (KS1 or 2) Safe Places to Cross (crossing between parked cars / at a junction)	Practical training delivered to children at the road side  Training of parents / volunteers to help deliver the programme	Pedestrian Training Coordinator / Assistants	Children are taken out of school for a 20 minute training session each week for a period of 12 weeks	No. of schools taking part No. of children trained No. of parents / volunteers trained  No figures currently available
D	<b>Environmental Health</b> 1. Environmental Health activity overview  Raising awareness of prosecutions in an effort to deter further incidents  "Give dog fouling the red card" project working closely with T&CCs to raise awareness of the antisocial nature of	Investigate intelligence led fly tipping hot spots  Investigate and measure noise nuisance in accordance with statutory nuisance provisions of the Environmental Protection Act 1990.  Liaise with PCSOs regarding the memorandum of understanding and to	Huw Owen	No. of complaints of fly tipping  No. of dog fouling complaints  No. of nuisance calls and measures taken	No. of successful fly tipping prosecutions (amount of money included) 2013/14: 1 (£1,316 fine / costs) 2014/15: 2 (£1,800 fine / costs)  No. of fixed penalty notices issued with Environmental Health / PCSOS with regards to dog fouling 2013/14: 1 FPN issues (not paid so

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	dog fouling	investigate dog fouling complaints.			<p>prosecuted = £500 fine / costs 2014/15: Nil</p> <p>No. of noise complaints with resolution within 3 months Total Noise Complaints 2013/14: All Types 388 with 240 closed within 3 months (61.9%) 2014/15: All Types 341 with 221 closed within 3 months (64.8%)</p> <p>Appraisal of annual statistics</p>
	2. In partnership with the National Scams Hub, vulnerable adults whose names are on a "suckers list" in relation to mail and phone scams will be contacted to highlight the issues and identify levels of detriment where they have fallen victim to scams. This will enable better surveillance of the issue across Monmouthshire	<p>Create "cold caller control" zones across Monmouthshire in-line with need</p> <p>Establish a network of contacts</p> <p>Identify current residents on the "Suckers List"</p> <p>Carryout face to face visits as appropriate</p> <p>Collate information from victims</p> <p>Intelligence is used to target further work.</p>	Gareth Walters	<p>Number of zones in progress</p> <p>Information circulated to network of contacts</p> <p>Intelligence is collated</p> <p>Number of victims identified to date</p> <p>Levels of detriment</p>	<p>People feel better protected from unwanted doorstep callers and have the confidence to say NO.</p> <p>- Number of new zones - Questionnaire - Coverage</p> <p>Victims are assisted to stop responding and removed from mailing companies lists.</p> <p>Identified offenders are subject to investigation and enforcement action</p>
E	<p><b>ASB &amp; CCTV</b></p> <p>1. ASB housing meetings aim to mitigate and prevent escalation of ASB through multi-agency working</p>	Host a monthly meeting with partners to discuss ASB incidents and decide appropriate intervention procedure	Andrew Mason	Meetings held monthly Partners attending include RSL's, Gwent Police, Housing Options, JAFF	<p>Number of cases in total: 66 Number of resolutions: 47 (19 remain open; 1 demotion; 5 moved away; 4 injunctions; 14 ASB stopped; 4 ABC's)</p> <p>Meeting Minuets Housing database of outcomes</p>
	2. ASB intervention group strike 3	Identify ASB cases	Andrew Mason	Meetings held monthly	Number of cases: 48

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	process aims to monitor young people who are engaged in ASB in the community, with a view to providing early intervention to prevent escalation through a 3 strike system	implement appropriate level strike action in line with ASB levels  Ensure referrals are made to appropriate agencies where identified		Number of referrals to other agencies	<p>Number of strike levels: Strike 1 x 46 Strike 2 x 12 Strike 3 x 7</p> <p>Number / percentage of strike 1 who do not escalate: 34 / 73.9%</p> <p>Number escalated to ABC/ASBO: 4</p> <p>Minutes of meetings</p>
	3. Problem Solving Groups are convened to tackle ASB issues through a multi-agency intervention	On referral: - Arrange a PSG meeting - Produce an ASB agency plan for individual cases	Andrew Mason	Meetings held in line with referrals	<p>Number of ASB referrals</p> <p>Number of ASB agency plans enacted</p> <p>Meeting logs</p>
	4. CCTV is a surveillance tool used to prevent and detect crime and disorder in our towns. There are currently 30 public space cameras across Monmouthshire	Compile a report on the incidents recorded via CCTV Control Room  To allocate the CCTV system in-line with local need	Andrew Mason	Meetings held 3 times per year with CCTV user group to review the monitoring	<p>Town councils are better informed of the crime and disorder in their areas through:</p> <p>Number of incidents captured: 5362 Number of incidents escalated to police for further investigation: 313</p>
	5. Monmouthshire has a varying number of deployable CCTV cameras which can be used to target "hot spot" areas to capture surveillance information to inform Police and Partners. This contributes to the prevention and detection of crime and disorder in the community.	Compile a report on the incidents recorded via Deployable CCTV  To allocate the deployable CCTV system in-line with local need	Andrew Mason	<p>Maintain deployable CCTV log of camera locations</p> <p>Number of deployable CCTV requests made</p>	<p>Deployable cameras enable targeted policing, through:</p> <p>Number of incidents captured: 35 Number of images shared with police/partners for further investigation: 19</p>
	6. Community safety action teams are multi-agency approaches which are	Hold regular multi-agency meetings to discuss any issues at a community level	Andrew Mason	Meetings held bi-monthly	<p>Number of issues on log: 34 Number of issues resolved: 16</p>

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	convened bi-monthly to discuss and tackle local crime & disorder issues	Comprise an issue log to monitor incidents		Number of issues	Minutes of meetings Issue log
F	<b>MHA</b> 1. Monmouthshire Housing Association (MHA) works in partnership with MCC Councillors and the Police to engage tenants with the aim of improving their lives and the communities	Advertised Estate Walkabouts arranged by Neighbourhood Officers to cover all estates on a rolling programme	Amy Brine	Number of estate walkabouts	Number of improvement actions taken as a result of Walkabout  Quarterly
	2. MHA targets Hotspots within its Communities based on the amount of actual and perceived crime and anti-social behaviour and number of hard to let properties. MHA is working with partner agencies to form a Task force to improve lives, the environment people live in and feelings of safety	Local Lettings Policies enacted  Good Neighbour Agreements delivered  Provide advice and assistance re Community Safety	Amy Brine	Reduction in refusals received via Local Lettings Policy  No. of Good Neighbour Agreements Achieved / No. of Households that engaged  Number of ASB Cases reported in 2015 compared to 2014	Quarterly reductions in hard to let properties  Quarterly  Annually
G	<b>Fire &amp; Rescue</b> 1. KS1 & KS2 education and awareness presentations	Deliver educational activities to Primary schools with in Monmouthshire. The presentation will educate children in areas of Home Safety and escaping from a fire in the home.	Station Manager Matt Jones	KS1 & KS2 education and awareness presentations are conducted in each Primary School in Monmouthshire a minimum of once a year  Number of Primary schools Number of children	Reduction in accidental dwelling fires and injuries related to fire.  49 educational awareness packages were presented to approximately 1,225 children
	2. Road Traffic Collision Reduction	Deliver educational activities to young adults in Secondary education on the danger involved with Mobile Phone use whilst driving as well as other road safety issues	Station Manager Matt Jones	Road Traffic Collision educational events will be conducted throughout the year and key events such as Biker Down will be conducted at specific periods of the year.  Number of events Number of people targeted	Reduction in road traffic collision and injuries involving vehicles/cycles  Fire Service personnel carried out 24 RTC educational awareness programmes across Monmouthshire, delivering to over 1,800 adults and children



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	3. Home Fire Safety Risk Assessments (HFSC)	Deliver Home Safety guidance to at risk properties within Monmouthshire. Kitchen fires and Elderly people fires will be specifically targeted	Station Manager Matt Jones	Stations within Monmouthshire will aim to deliver an estimated 700 targeted Home Fire Safety Risk Assessments throughout the year.  Number of visits	Reduction of accidental dwelling fires and injuries  2014 has seen Monmouthshire Fire Stations carrying out 793 Home Fire Safety Risk Assessments
	4. Arson Vulnerability Assessments: Assessments are carried throughout the year to identify disused and derelict buildings that maybe at risk of arson. AVA will be increased during specific high-risk times including Halloween and Christmas	Identify, report and share information surrounding buildings that may be at risk of arson	Station Manager Matt Jones	Reduction of deliberate fires in derelict buildings. Hazard sharing amongst multi-agencies of information to minimise risk  Number of assessments	During 2014/15 Monmouthshire Fire Stations identified and recorded 24 buildings and schools that required an Arson Vulnerability Assessment
	5. Deliberate Fires	Engage with members of our communities within Monmouthshire to educate them on the issues and dangers surrounding deliberate fires including grass and refuse.	Station Manager Matt Jones	Engagement events will be conducted throughout the year and a specific drive during seasonal periods  Number of events attended Number of people targeted	Reduction of deliberate fires specifically targeting grass & refuse  12 events were conducted to educate and promote the dangers of deliberate fire setting including waste cylinder amnesties in high risk areas
H	<b>Probation Service</b> IOM is an overarching approach aimed at the management of priority groups like high risk offenders  1. Monmouthshire IOM referrals are selected effectively	To monitor all IOM referrals from all partnership agencies through the IOM Migration process.	Nigel Spacey (National Probation Service) / Kerry Hagerty (Gwent Police)	Monthly Migration Meetings when all IOM Referrals are scored, considered and decisions made.	Number of Identified IOM offenders referred to IOM with demographic breakdown by age/gender/area/offence type
	2. Monmouthshire Statutory and Non-statutory IOM cases are managed effectively	Robust monitoring of all IOM cases by lead agencies at local tasking meetings and management of cases by local IOM Hub	Nigel Spacey (National Probation Service) / Kerry Hagerty (Gwent Police)	Fortnightly Tasking Meetings which will inform Annual Report	Number of Red/Amber/Green/Blue IOM cases in Monmouthshire.

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	3. Gather Key Performance Information relating to reconviction rates by IOM Cohort	Access Gwent IOM arrest and Charge Activity data provided by IOM Cymru.	Nigel Spacey (National Probation Service) / Kerry Hagerty (Gwent Police)	Review of Predicted Reoffending Rates for all IOM cases Annual reoffending rates for all IOM Cases	Comparison of predicted reoffending rates from OASys for the IOM cohort with actual reoffending rates of the IOM Cohort